



Agricultural Produce Marketing Committee

(Market of National Importance)

(Govt. of NCT of Delhi)

Office Complex, NFM Phase-II, Sarai Pipal Thala, Azadpur, Delhi-110033.

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No.: APMC/IT/WH/12-13/767

Dated: 27.11.2015

NOTICE INVITING QUOTATION

Sealed quotations are invited for **Hiring of Dedicated Server for Web hosting** from the reputed firms.

Closing date and time for submission of the NIQ : 07.12.2015 at 2.00 PM

Opening of NIQ : 07.12.2015 at 2.30 PM

Estimate Cost of NIQ : Rs. 1,95,000/-

Note

1. This NIQ document containing 06 pages with one **Annexure-I**. The bidders are requested to sign on all the pages while submitting the NIQ documents.

2. This NIQ document can also be downloaded from the website www.apmcazadpurdelhi.com and e-procurement site of Govt. of NCT of Delhi.

Terms & conditions of NIO

1. The NIO shall be submitted in official form enclosed in **Annexure – I**. If submitted in any other form or after the last date & time of submission shall be summarily rejected.
2. NIO received without prescribed Earnest Money Deposit shall be summarily rejected.
3. The name and address of the bidder shall be clearly filled in the space provided and no overwriting corrections, insertion shall be accepted in any part of the NIO unless duly countersigned by the bidder. The NIO shall be filled in and submitted in strict accordance with the instructions laid down herein otherwise the NIO is liable to be rejected.
4. The filled-in NIO is to be submitted in a sealed envelope super scribing

“NIO for Hiring of Dedicated Server for Web Hosting” addressed to the **Deputy Secretary (IT), Agricultural Produce Marketing Committee, Market of National Importance, Office Complex, NFM Phase-II, Sarai Pipal Thala, Azadpur, Delhi-110033** dropped in Tender Box in the Secretary Room, before **2.00 p.m.** till **07.12.2015**. The NIOs will be opened on the same day at **2.30 p.m.** in the presence of such of the bidders who may wish to be present, either by themselves or through their authorized representatives.

5. The bids shall be valid upto two months from the date of opening of the NIO. If bidder withdraws or wishes to modify the terms of the NIO during the period, the Earnest Money Deposit shall be forfeited.
6. The Secretary, APMC Azadpur reserves the right to accept or reject any or all the offers either fully or partly without assigning any reasons.
7. NIO shall be accompanied with following documents: -
 - Copy of PAN No.
 - Copy of VAT Registration Certificate along with TIN Number.
 - Copy of Service Tax Registration No.
 - Copy of three similar works of each value not less than 40% of the estimated cost of NIO or two similar works each of the value not less than 60% of the estimated cost of NIO or one similar work of value not less than 80% of the estimated cost of NIO.
 - Firm's registration details along with photocopies of the registration certificates.
 - Experience Certificates regarding successfully maintaining of the Dedicated Servers.
 - Copy of documents mentioned at Clause No. 23, 26 & 27.
8. The bidder shall deposit **Rs. 10,000/- (Rupees Ten Thousand only)** as **Earnest Money Deposit** along with the NIO form. NIO form without EMD would be summarily rejected. The DD shall be drawn in favour of Secretary, APMC Azadpur payable at Delhi. The EMD of the unsuccessful bidders will be returned to the concerned bidders,

within Five Weeks from the opening of the NIQ. The EMD of the successful bidders shall be returned/refunded after satisfactory installation / working of Gate Pass Management System Application on the Server.

9. The successful bidder will have to **deposit a bank guarantee equivalent to 5% of the total NIQ** value towards Security Deposit in favour of the Secretary, APMC Azadpur. The successful Bidder (hereinafter referred to as Service Provider) has to sign an agreement agreeing to 99.98% uptime, other terms & conditions and responsibility matrix for the implementation of the work.
10. **Hiring period for one year of dedicated server for Web hosting and the same may be extended upto one or more years as the mutual consent of the Department.** Any data will loss or any other defect of the Server should be taken care by the vendor.
11. The amount of the Server Hiring payable at the completion of six month in two installments.
12. In case the bidders(s) fails to provide the services according to the terms and conditions of the order, the amount of Security Deposit will be forfeited.
13. **Penalty charges per day:** If the down time of the dedicated server provided is more than 1 hours, then penalty of Rs.500/- per hour or part thereof and Rs.10000/- per day for failure exceeding 8 hours will be applicable. This shall be in addition to the liquidated damages which will be levied on the firm, as per the decision of APMC Azadpur, which shall be final and binding on the successful bidder.
14. TDS will be deducted as per Income Tax Act directly from the bills of the Contractor. Service Tax as applicable will be paid on billing.
15. In case of any dispute arising out of the relation between the parties, the matter will be resolved through discussions and reconciliation in terms of agreement. If any dispute remains unresolved, the matter will be referred to an Arbitrator mutually agreed, whose decision will be final and binding on the parties.
16. The Service Provider has to provide the full control of the server to APMC Azadpur for remote updation etc. The updation of the Websites and its own customized application will be done by the APMC Azadpur.
17. 24/7 Support from Server providing Party. 99.98% Uptime
18. To provide uninterrupted web hosting services and loss of data, the procedure to continue the hiring of the server must be initiated before the expiry of the initial period as above.
19. Canvassing in any form will be viewed unfavorably and if any bidder is found to be resorting to such practice, the NIQ of such firm will be rejected.
20. Conditional offers will not be considered and will be rejected.

21. The Data Centre should also track the health of servers, firewalls, load-balancers and other platform components. The Data Centre should have the automated monitoring technologies which should provide alerts in the event of data center or device failures and the same should be communicated to APMC Azadpur immediately.
22. Bidder should be an established Data Centre Services provider and should have been in this business for a period not less than five years as on 01.01.2015.
23. **Bidder should have a minimum 5 year experience in DC Managed Hosting Services, Co-location, Connectivity services, DR implementation and managed Services and other related services**
24. Bidder shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted by any of the Government agencies.
25. **The Bidder have three similar works of each value not less than 40% of the estimated cost of NIQ or two similar works each of the value not less than 60% of the estimated cost of NIQ or one similar work of value not less than 80% of the estimated cost of NIQ.**
26. **The Firm/Company should have hosted the web services of at least 4 Government / Semi-Government / Government Undertaking organizations having complete online system with Database activity.**
27. **The Datacenter should be ISO certified and Tier 4/ Tier 3 compliant.**

Place: Delhi

Sd/-
Deputy Secretary (IT)

Date: 27.11.2015

Particulars of the Firm / Company

- 1 Name of the firm :
- 2 Full Address for correspondence :
- 3 Name and designation of the Authorized contact person for this NIQ :
- 4 Website address, if any :
- 5 Email- id of the firm/ contact person :
- 6 Phone Nos., including mobile number of the contact person. :
- 7 Sales Tax/VAT Registration No. :
- 8 TIN number of the firm :
- 9 Service Tax Registration No. :

Place : _____

Signature, Name & Stamp of the firm

Date : _____

Annexure - I

Hiring of Dedicated Server for hosting of Web Application

S.No.	Specification	Quantity	Make/ Brand	Amount included Service Tax (Rs.)
1	Processor: I7-2600K or higher (4 Cores / 8 threads) 3.4GHz / 3.8GHz Turbo 16GB DDR3 RAM 120 GB SSD 1Gbps Port 20TB Bandwidth per month 5 usable IPv4 Address Recommended addons for IIS based server: + Windows 2008/2012 R2 (64-bit) + SQL Server Standard Edition 1 SAL License + 24*7 Hrs. Managed Technical Support addon (Plesk Required) + Plesk Web Admin (10 Domains) + 250 GB Disk Space for R1Soft Backups + R1Soft client software 1 license The firm also include the charges of domain name www.apmcazadpur.com	01		

Place : _____

Signature, Name & Stamp of the firm

Date : _____